



Business Jet Traveler's

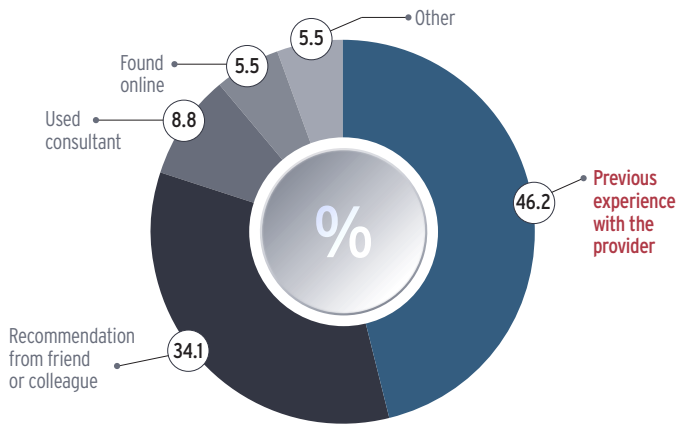
5th Annual
Readers' Choice Survey



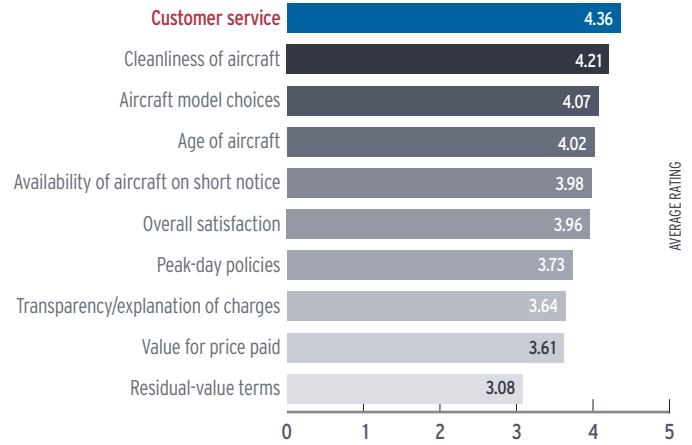
FRACTIONAL SHARES



If you've owned a fractional share in the past three years, how did you select your fractional provider?



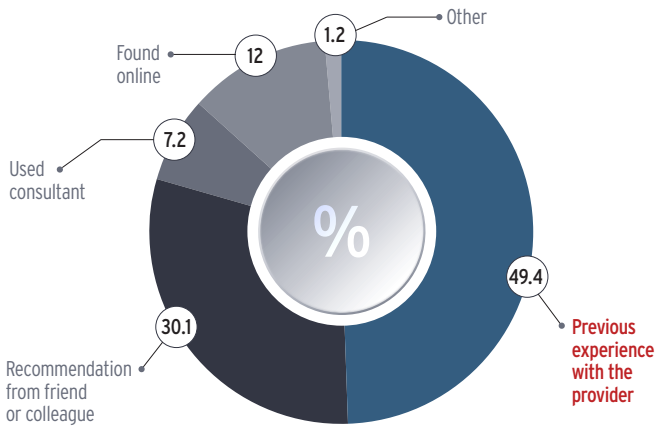
Please rate this fractional aircraft provider on each of these factors from poor (0) to excellent (5).



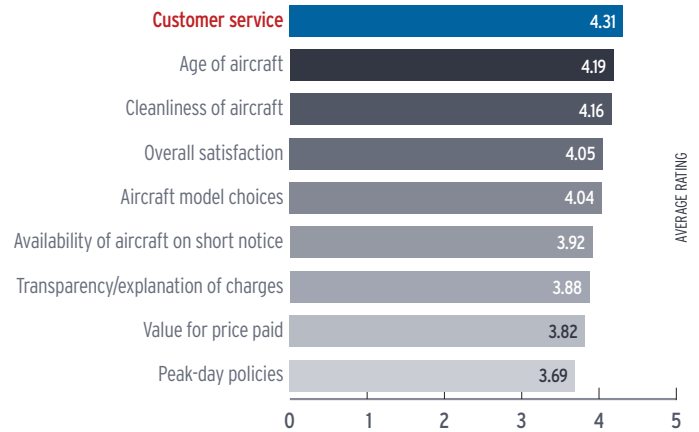
JET CARDS



If you've had a jet card within the past three years, how did you select your jet-card provider?



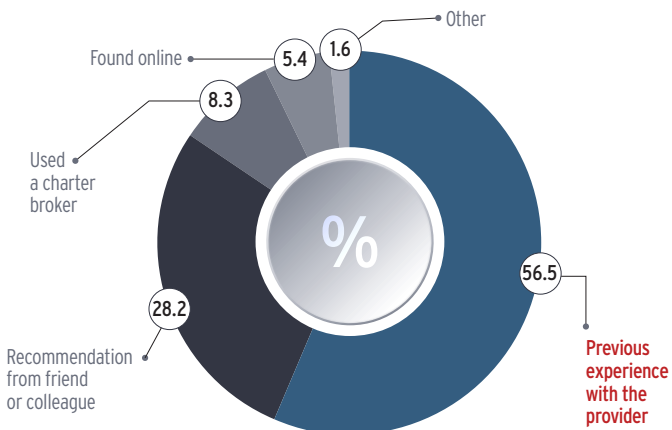
Please rate this jet card provider on each of these factors from poor (0) to excellent (5).



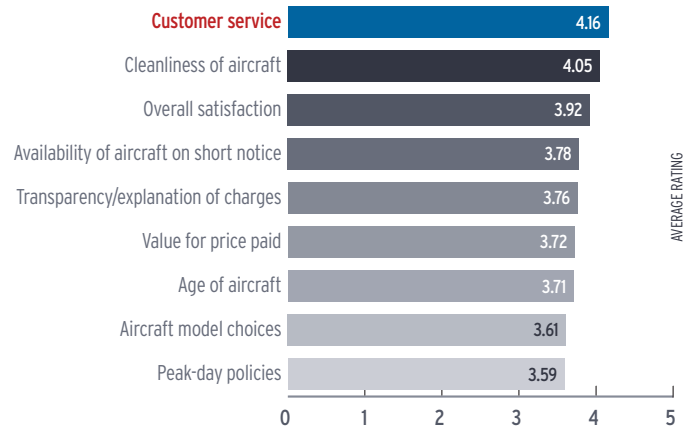
CHARTER OPERATORS



If you've flown chartered aircraft within the past three years, how did you select the operator you used most recently?



Please rate this charter operator on each of these factors from poor (0) to excellent (5).



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OWNED AIRCRAFT

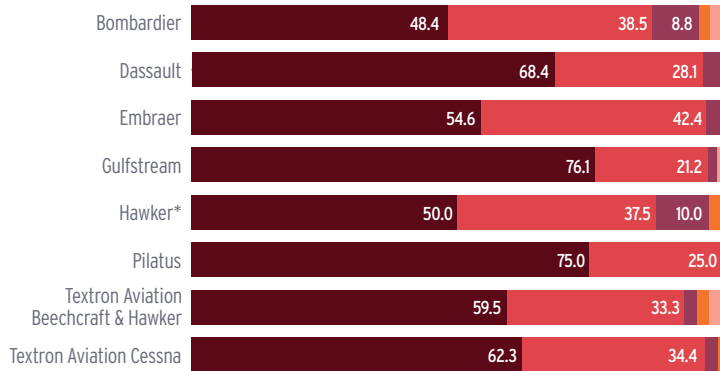


Please rate your business aircraft model on each of these factors.

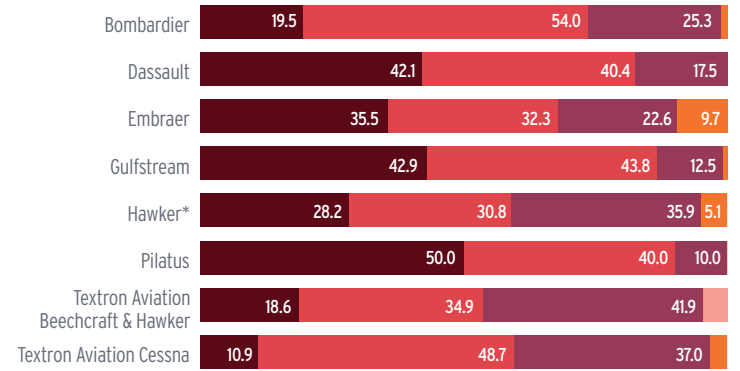


% Excellent % Very Good % Average % Fair % Poor

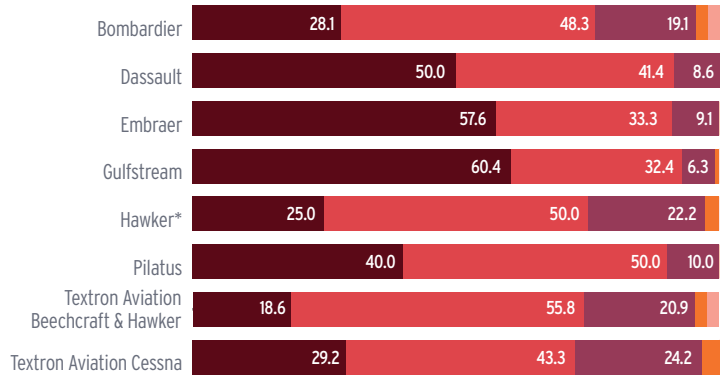
Aircraft reliability



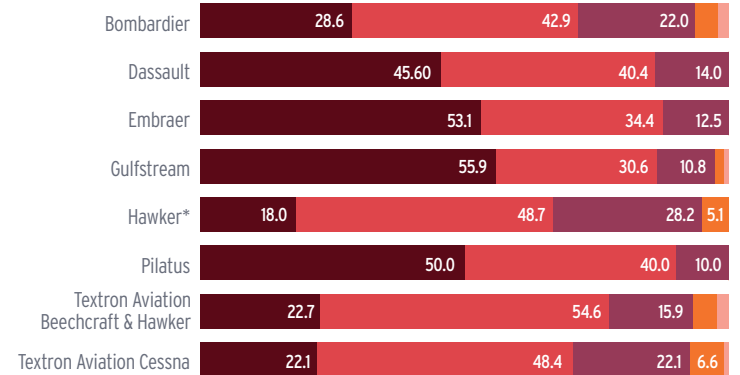
Cabin amenities



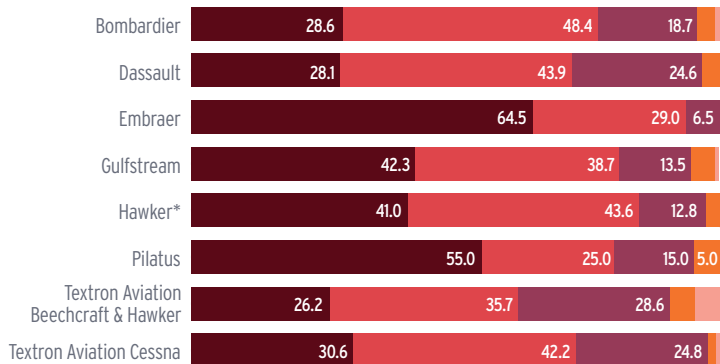
Aircraft technology



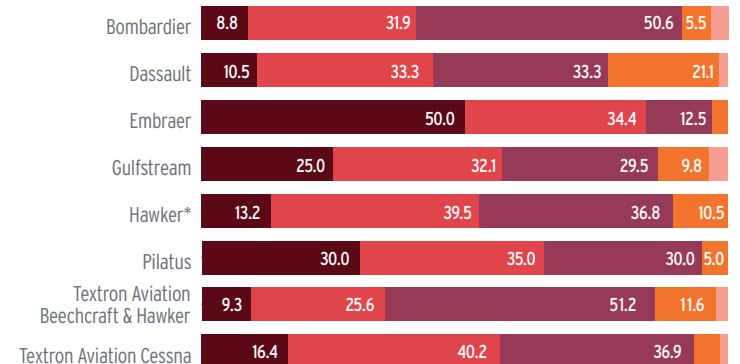
Cockpit technology



Aircraft value for price paid



Cost of maintenance

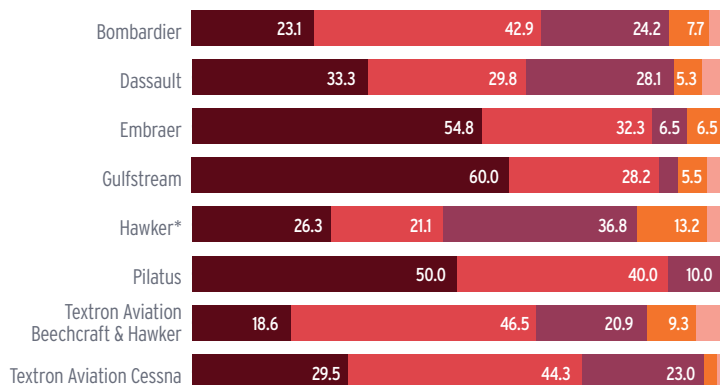


OWNED AIRCRAFT



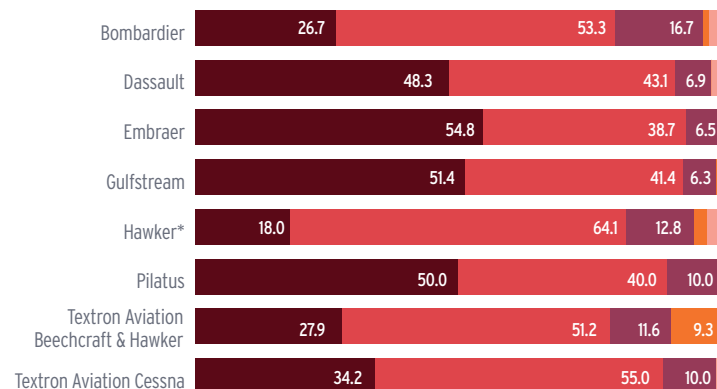
Please rate your business aircraft model on each of these factors.

Manufacturer's product support



🟡 Excellent
 🟠 Very Good
 🟢 Average
 🟡 Fair
 🔴 Poor

Overall satisfaction



*out of production 800 series

OWNED HELICOPTERS



Please rate your helicopter model on each of these factors.

Aircraft reliability



Aircraft technology



Aircraft value for price paid



Cabin amenities

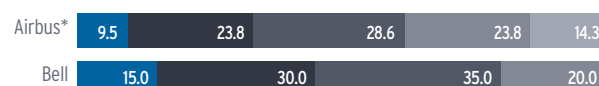


Cockpit technology

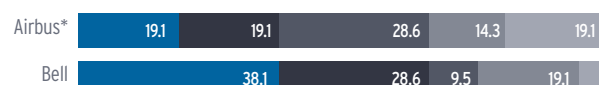


🟡 Excellent
 🟠 Very Good
 🟢 Average
 🟡 Fair
 🔴 Poor

Cost of maintenance



Manufacturer's product support



Overall satisfaction



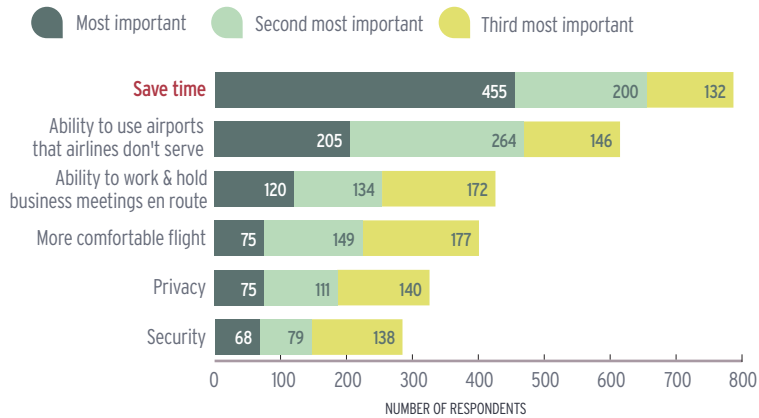
NOTE: Respondents rated airplanes and helicopters that they or their companies owned within the past three years. We received insufficient data to report on manufacturers not listed. Percentages may not total 100 due to rounding and because numerals are not shown for ratings under 5 percent.

*Airbus Helicopters (formerly Eurocopter)

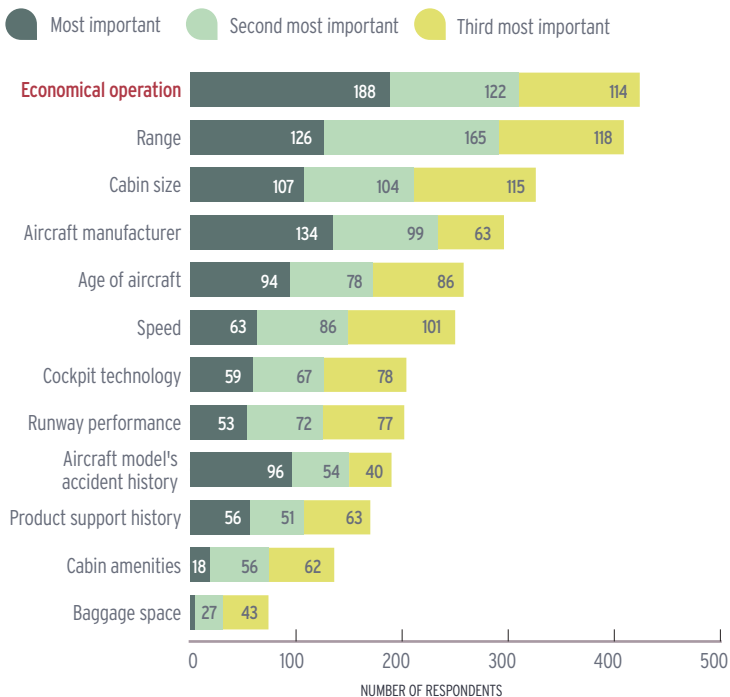
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FLYING PRIVATELY

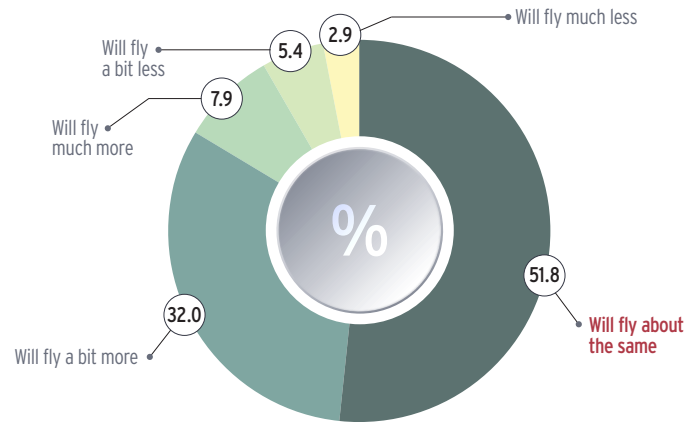
What are the three most important reasons you fly privately?



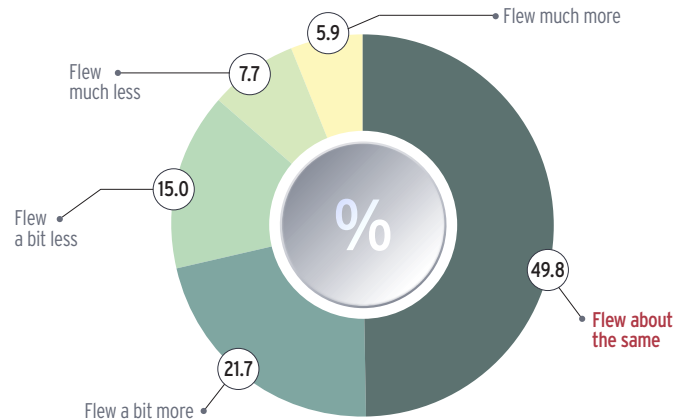
What are the three aircraft features that are most important to you?



How do you expect your private flying to change in the year ahead?



How has your private flying changed in the past year compared with the year before?



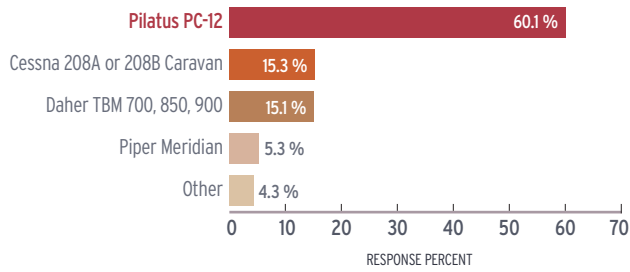
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WISHED-FOR AIRCRAFT

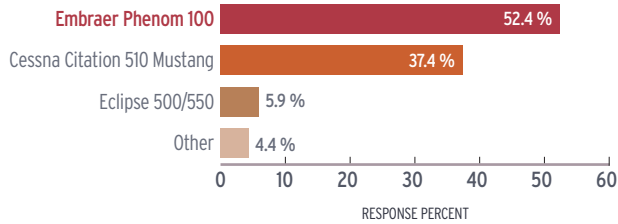


If you could receive a complimentary year of flying, which aircraft would you choose?

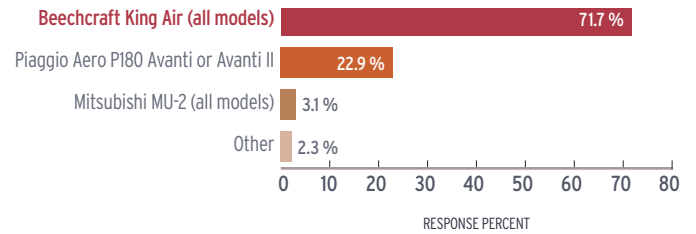
Single-engine turboprop airplane



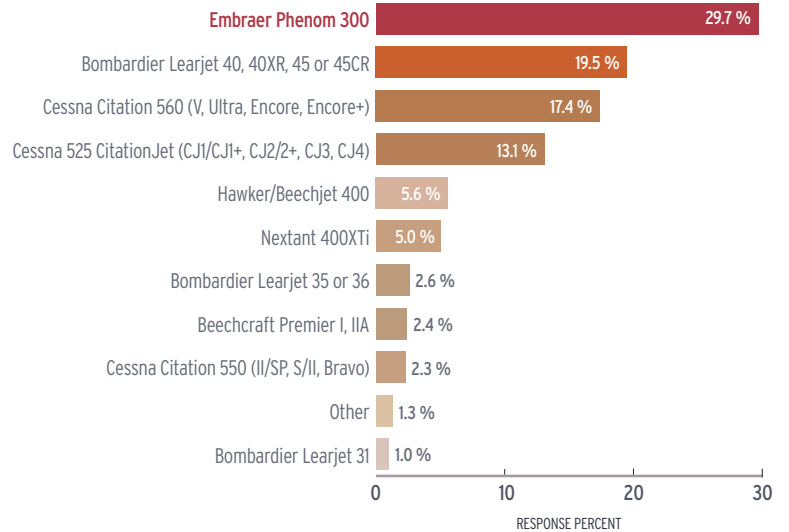
Very light jet (VLJ)



Twin-engine turboprop airplane



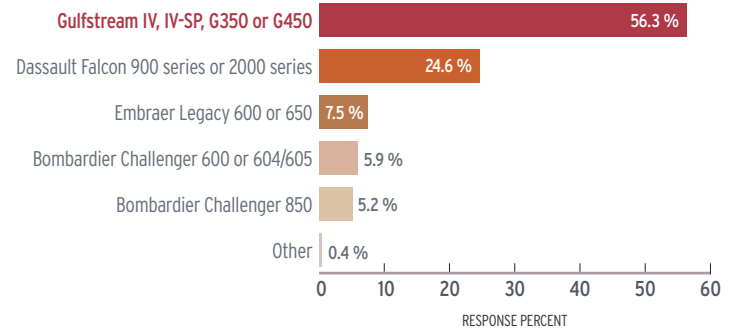
Small-cabin/light jet



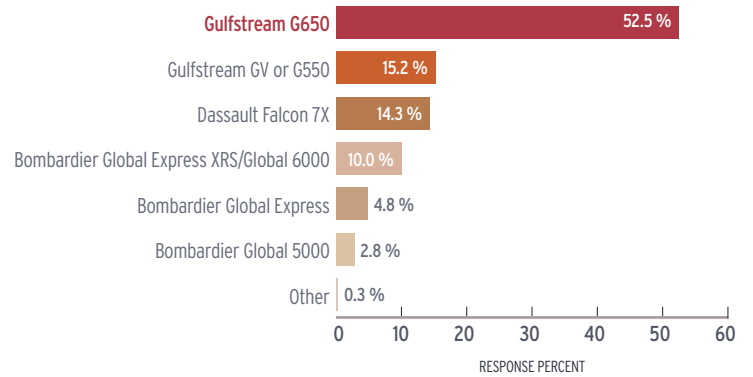
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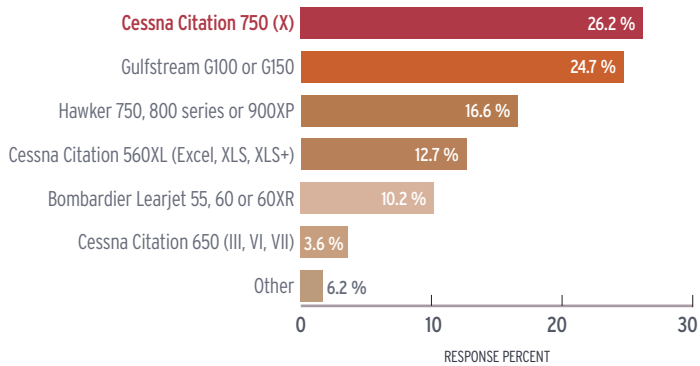
Large-cabin jet



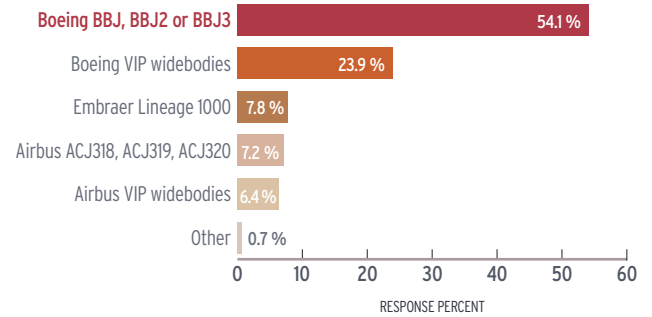
Ultra-long-range/heavy jet



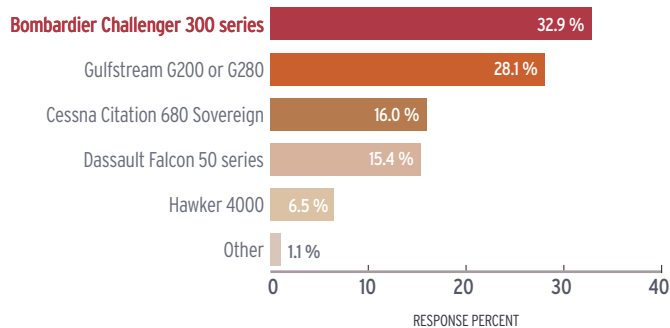
Midsized-cabin jet



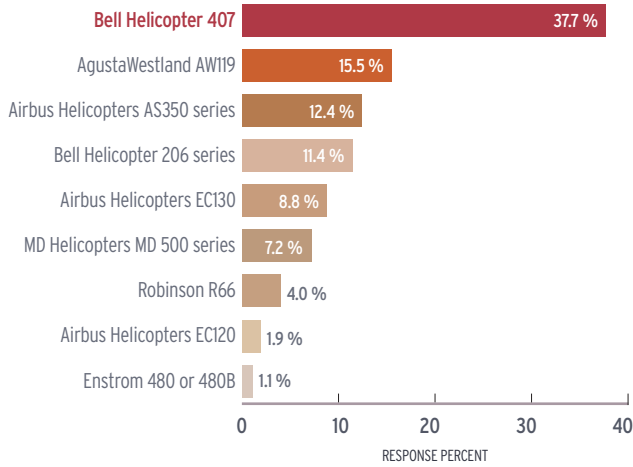
Bizliner



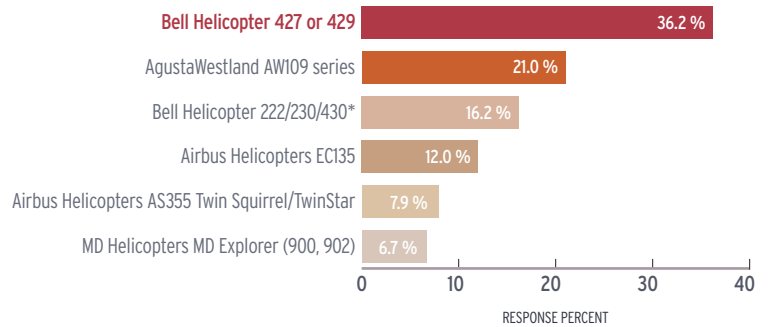
Super-midsized-cabin jet



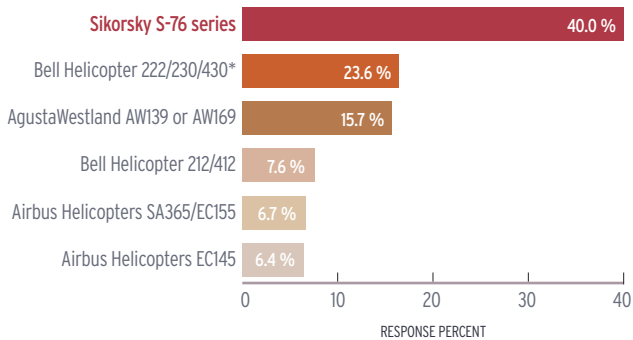
Light single-turbine helicopter



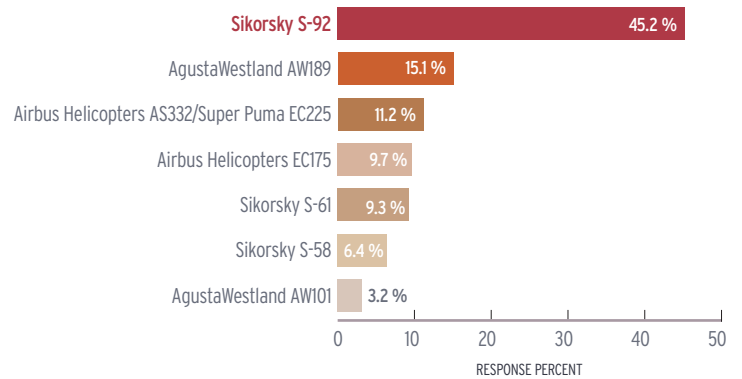
Light twin-turbine helicopter



Medium twin-turbine helicopter



Large twin-turbine helicopter



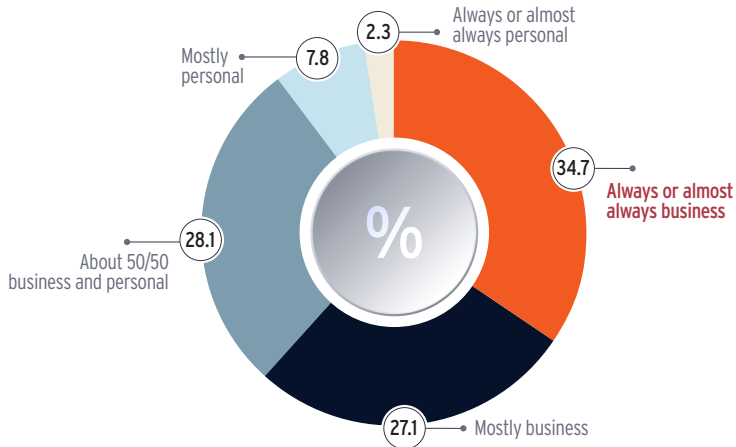
* Bell 222/230/430 are variously regarded as light and medium; rated here in both categories

DEMOGRAPHIC DATA

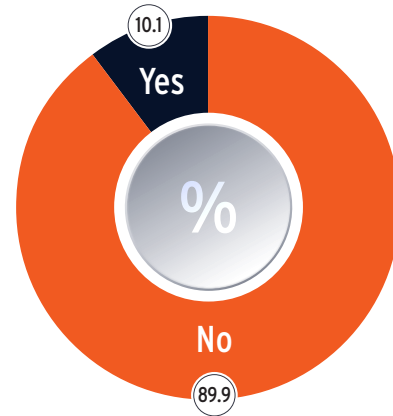
Information about our respondents, including how, why and how much they fly.



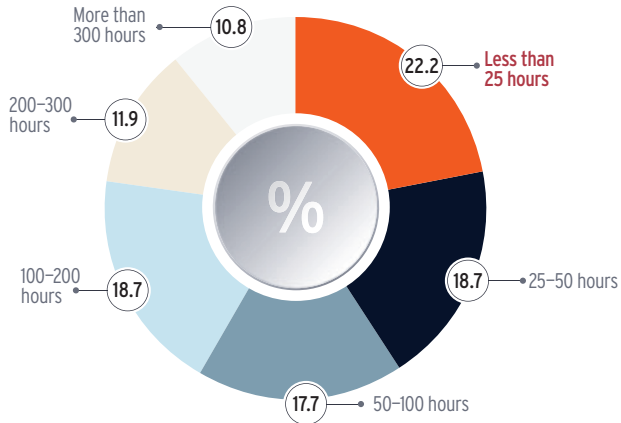
What's the purpose of flights?



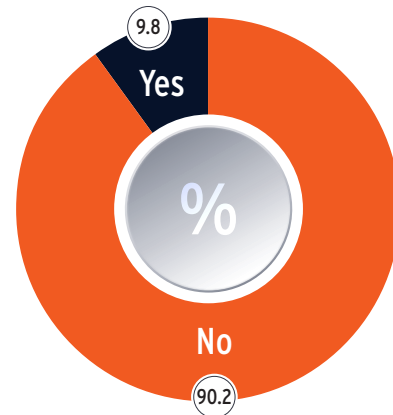
Have you owned a fractional share within the past three years?



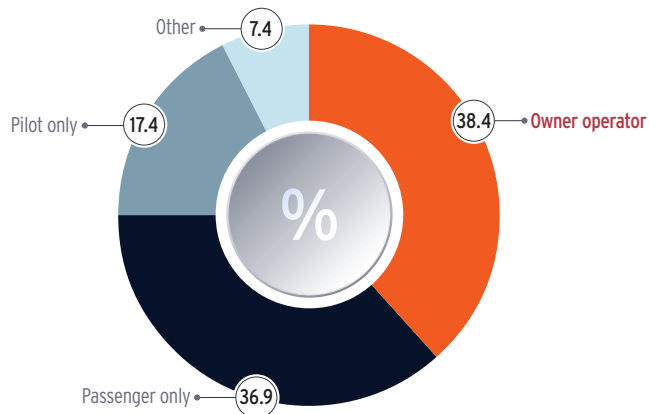
How much do you fly privately in a typical year?



Have you had a jet card within the past three years?



Which of the following best describes you?



Have you used a charter operator within the past three years?

