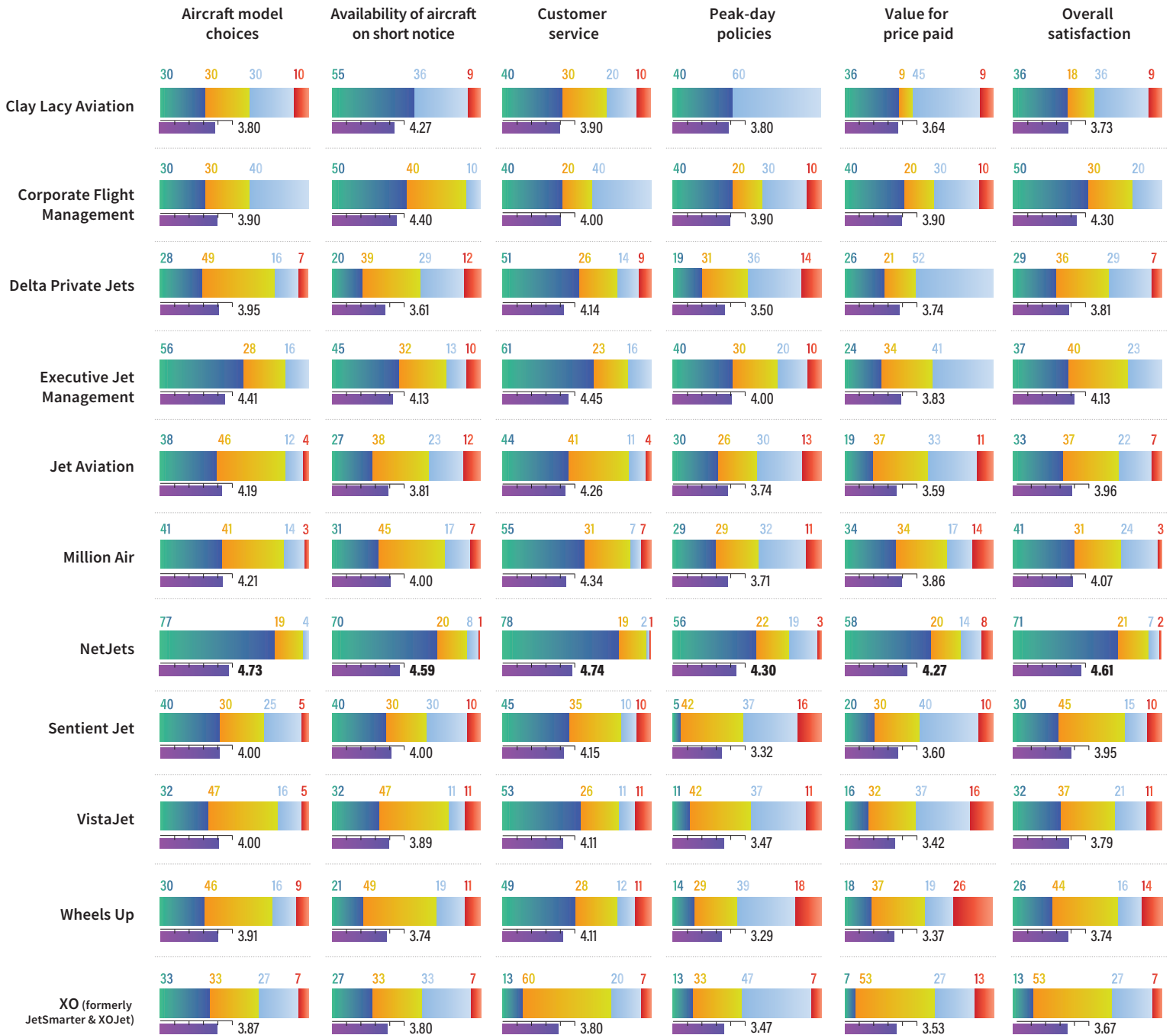


CHARTER AND JET CARD PROVIDERS AND MEMBERSHIP CLUBS

Please rate your most recent experience with air charter, a jet card, or a membership club on each of these factors*:

% Excellent % Very Good % Average % Fair or Poor % Weighted Average**



*Asked of respondents who used a charter operator, jet card, or membership club in the past three years. Companies listed are the ones for which we received sufficient response to allow for meaningful results.

**Determined by assigning points to ratings: Excellent (5), Very Good (4), Average (3), Fair (2), Poor (1)