

BUSINESS JET
TRAVELER'S
10TH ANNUAL

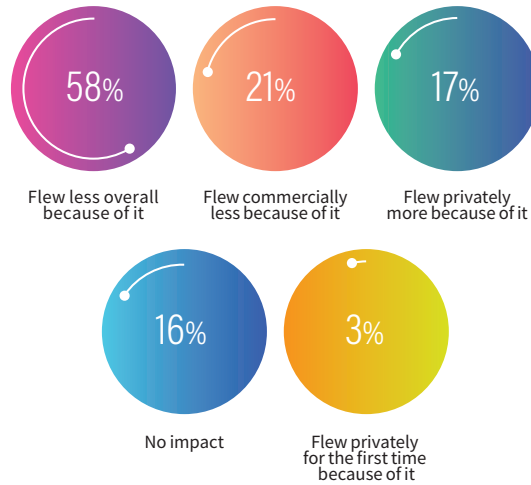
READERS'
CHOICE
SURVEY

Here are the results of our 2020 Readers' Choice survey, which attracted 1,854 respondents. That's more than in any year except 2019, when we received a record 2,225 responses. As promised, we have made a contribution for every completed survey to Corporate Angel Network, which arranges flights on business aircraft to treatment centers for cancer patients.

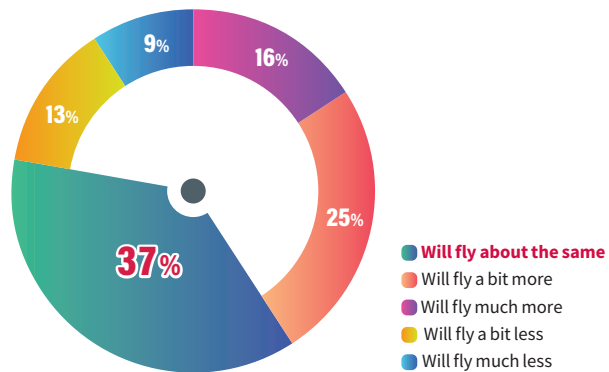
Note: percentages don't always total 100 due to rounding and because respondents were allowed to select multiple answers for some questions.

FLYING PRIVATELY

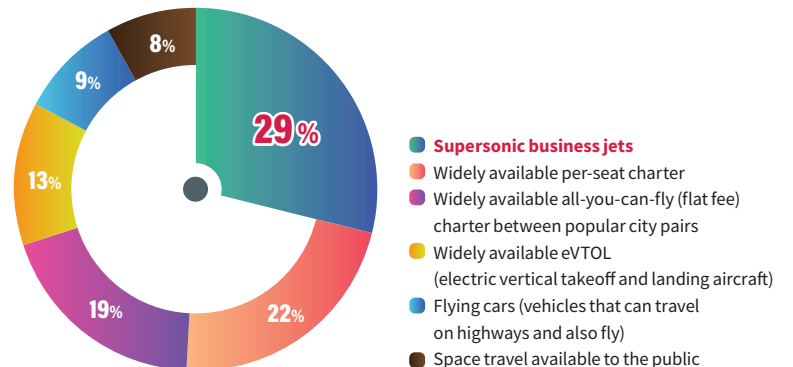
How has the COVID-19 virus affected your private flying?



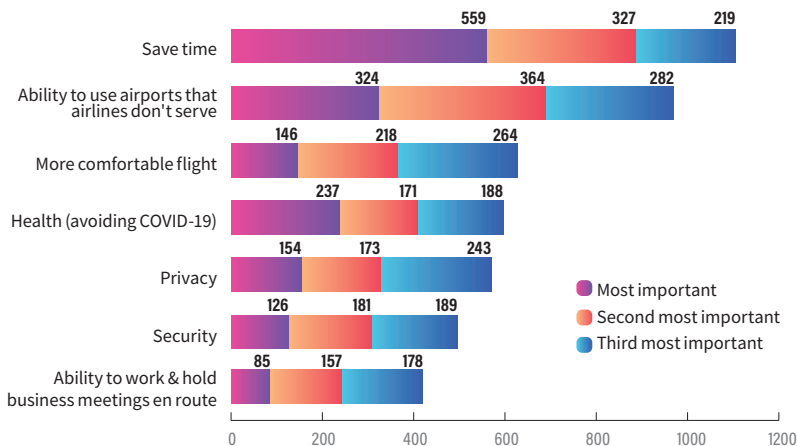
After the COVID-19 crisis ends, how do you expect your private flying over the following year will compare with your private flying in the year before the crisis?



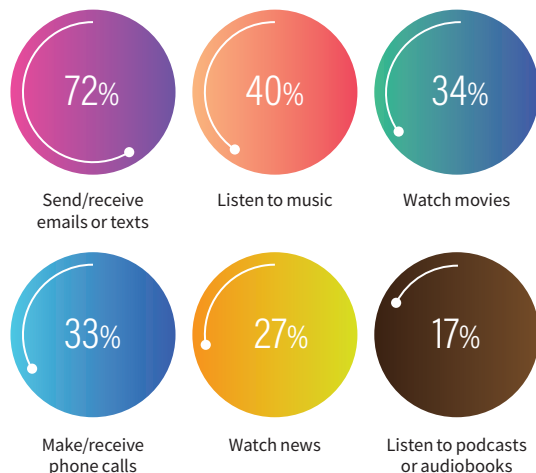
Which of the following would most interest you?



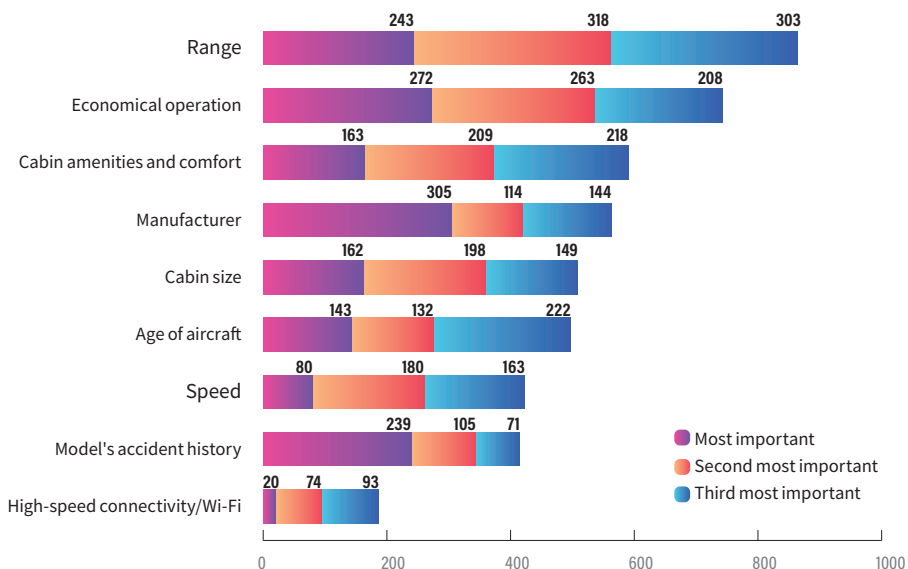
What are the three most important reasons you fly privately?



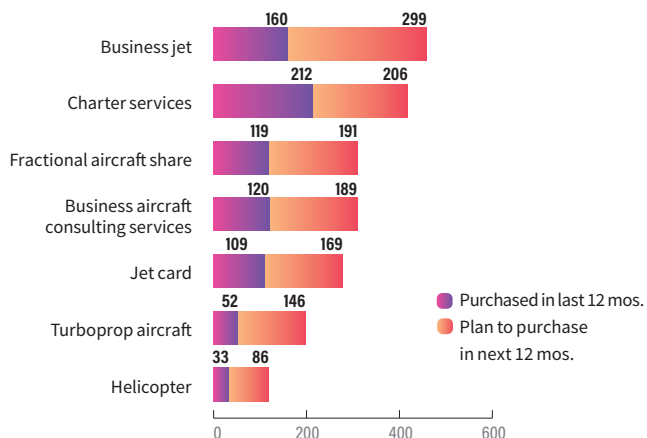
Which of the following do you frequently do in flight?



Which three of these aircraft features are most important to you?



Which of the following have you purchased in the last 12 months or do you expect to purchase in the next 12 months, personally or as a company owner or employee?



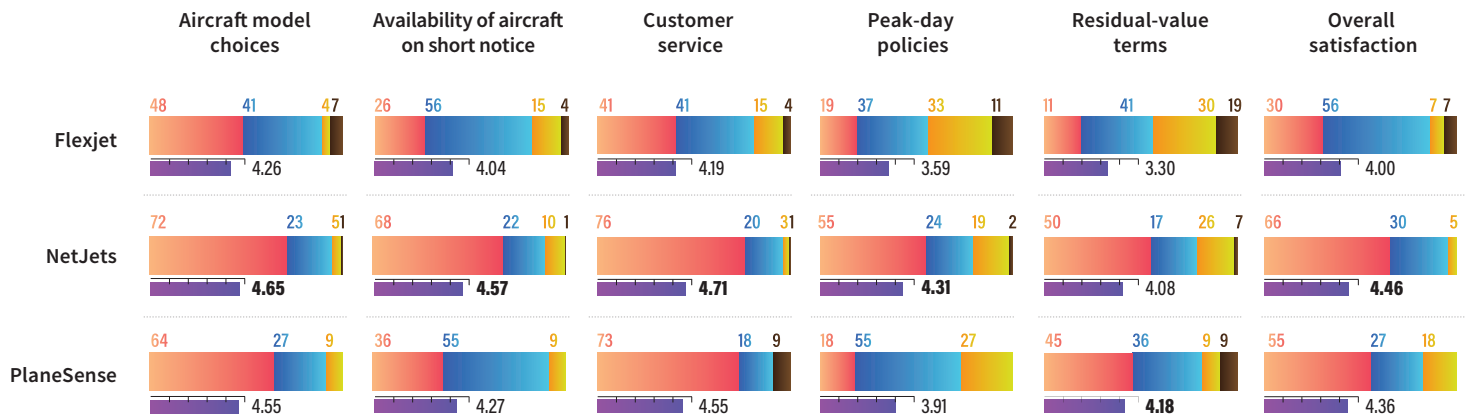


MARK WAGNER

FRACTIONAL-SHARE PROVIDERS

■ Excellent
 ■ Very Good
 ■ Average
 ■ Fair or Poor
 ■ Weighted Average**

Please rate the fractional aircraft provider you've used the most on each of these factors*:



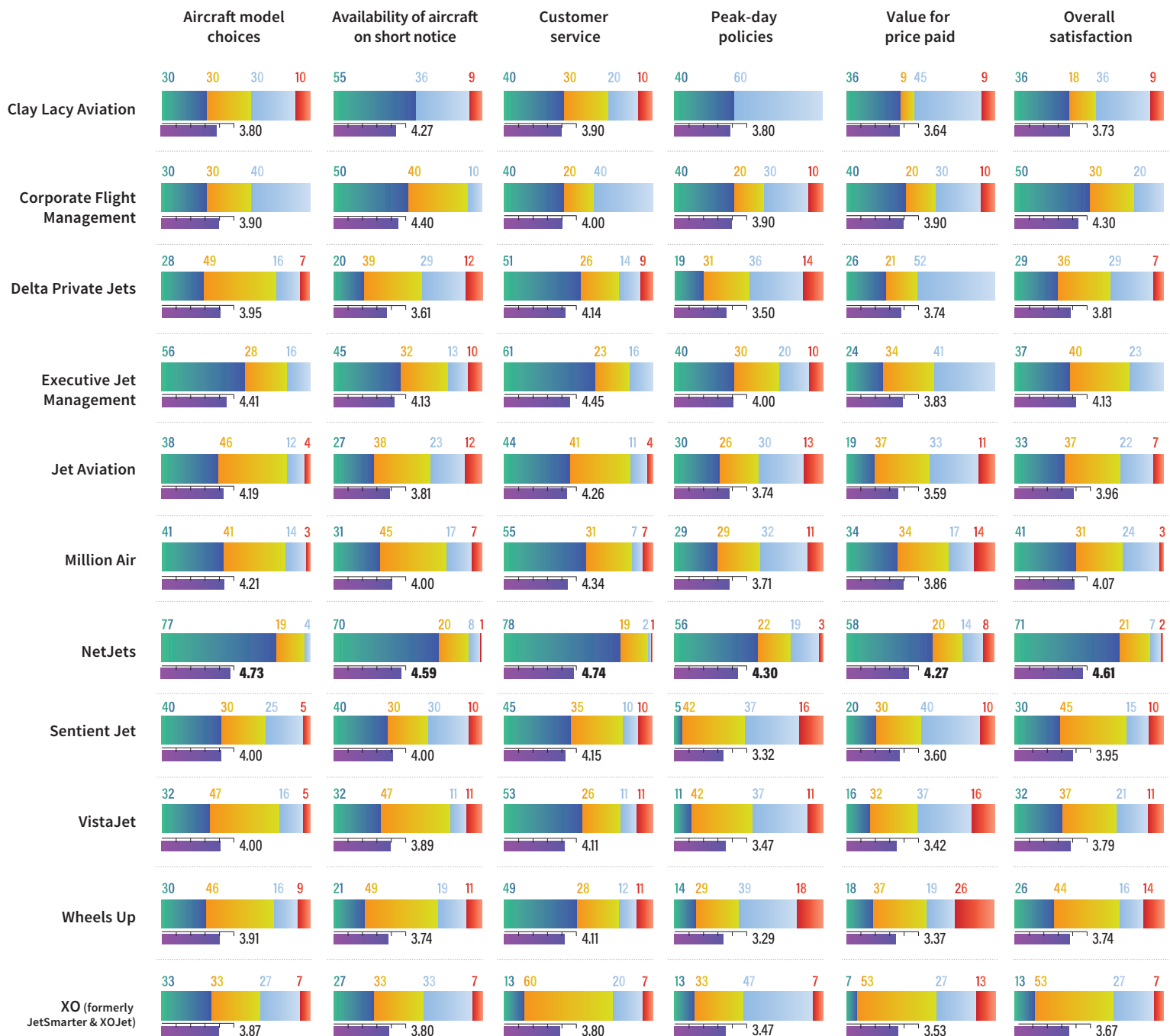
*Asked of respondents who owned a fractional share in the past three years. Companies listed are the ones for which we received sufficient response to allow for meaningful results.

**Determined by assigning points to ratings: Excellent (5), Very Good (4), Average (3), Fair (2), Poor (1)

CHARTER AND JET CARD PROVIDERS AND MEMBERSHIP CLUBS

Please rate your most recent experience with air charter, a jet card, or a membership club on each of these factors*:

% Excellent % Very Good % Average % Fair or Poor % Weighted Average**



*Asked of respondents who used a charter operator, jet card, or membership club in the past three years. Companies listed are the ones for which we received sufficient response to allow for meaningful results.

**Determined by assigning points to ratings: Excellent (5), Very Good (4), Average (3), Fair (2), Poor (1)

OWNED AIRPLANES

Please rate the owned airplane you use the most on each of these factors*:

■ % Excellent
 ■ % Very Good
 ■ % Average
 ■ % Fair or Poor
 ■ % Weighted Average**



*Asked of respondents who said that they or their companies have owned an airplane in the past three years. Companies listed are the ones for which we received sufficient response to allow for meaningful results.

**Determined by assigning points to ratings: Excellent (5), Very Good (4), Average (3), Fair (2), Poor (1)

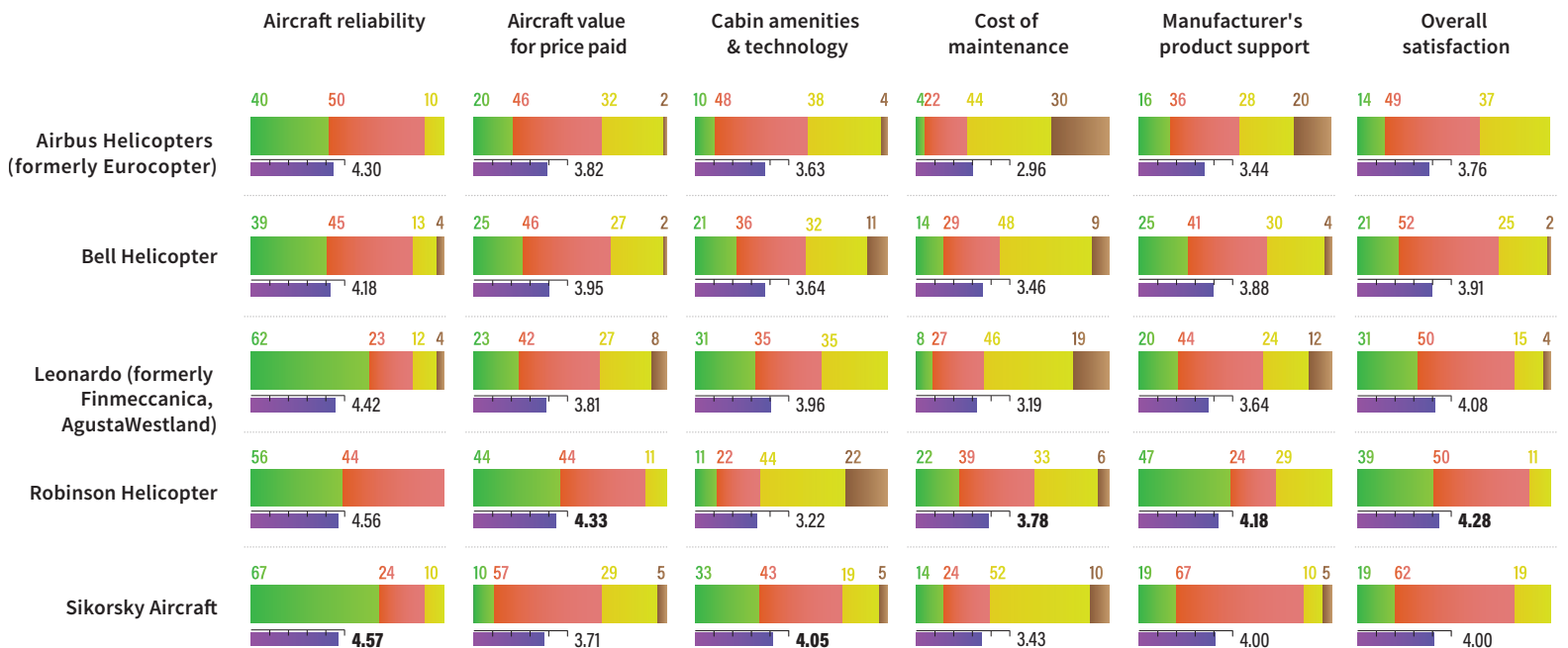


MARIANO ROSALES

OWNED HELICOPTERS

Please rate the owned helicopter you use the most on each of these factors*:

■ % Excellent
 ■ % Very Good
 ■ % Average
 ■ % Fair or Poor
 ■ % Weighted Average**



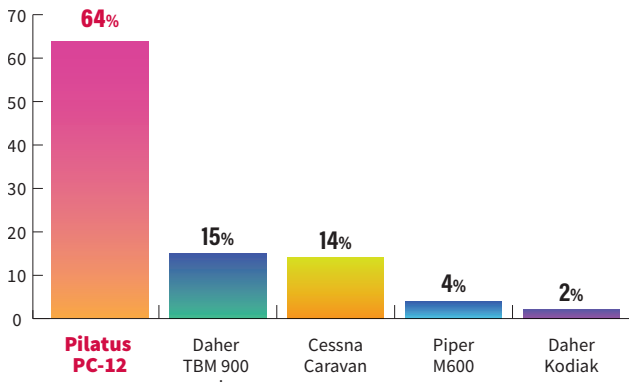
*Asked of respondents who said that they or their companies have owned an airplane in the past three years. Companies listed are the ones for which we received sufficient response to allow for meaningful results.

**Determined by assigning points to ratings: Excellent (5), Very Good (4), Average (3), Fair (2), Poor (1)

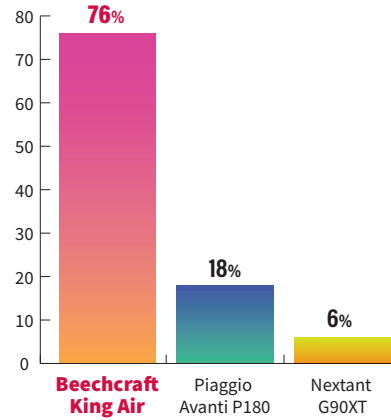
PREFERRED AIRCRAFT

If you could regularly fly on any of these aircraft, which would you choose in each category?

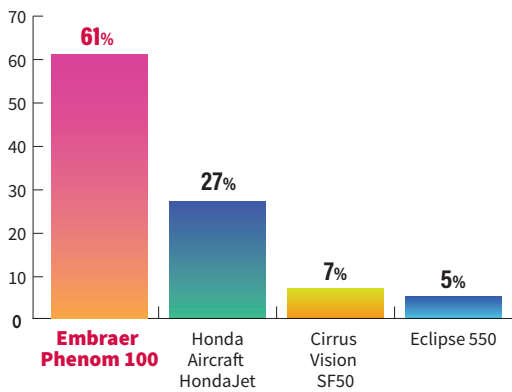
Single-engine turboprops



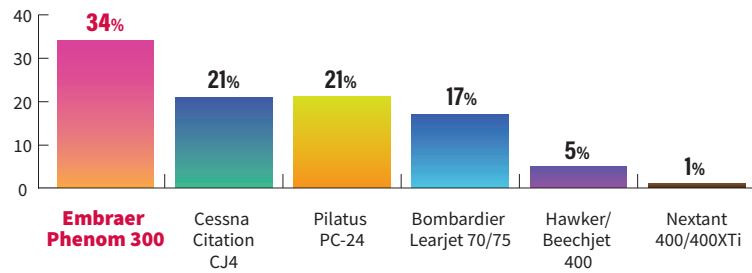
Twin turboprops



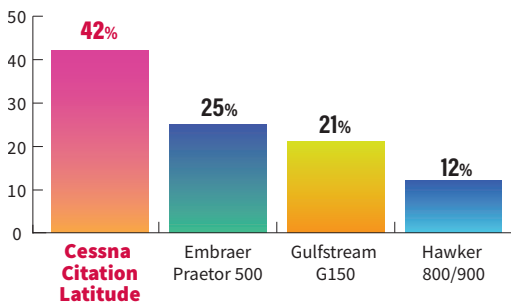
Very light jets (VLJs)



Small-cabin/light jets

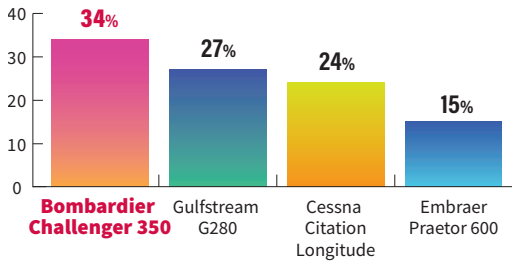


Midsized-cabin jets

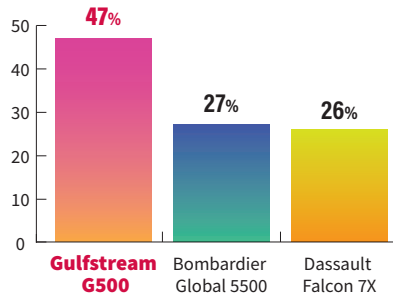


PLANESENSE

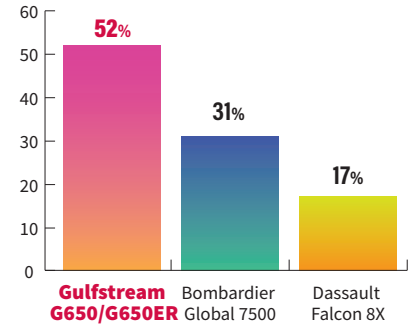
Super-midsize-cabin jets



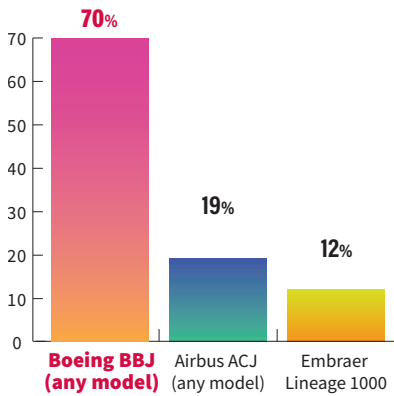
Large-cabin jets



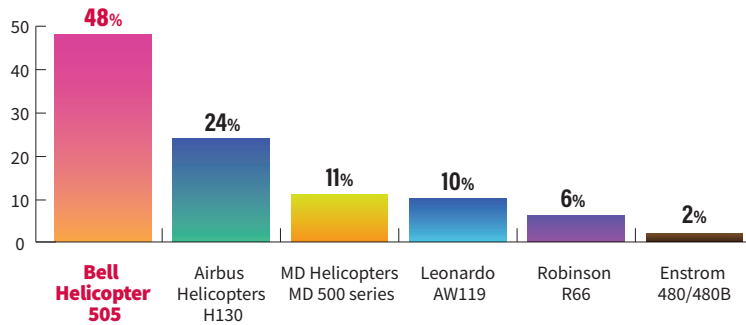
Ultra-long-range/heavy jets



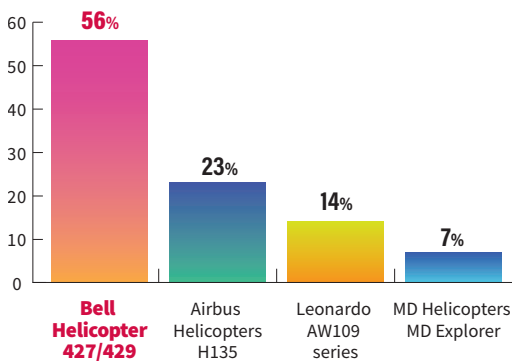
Bizliners



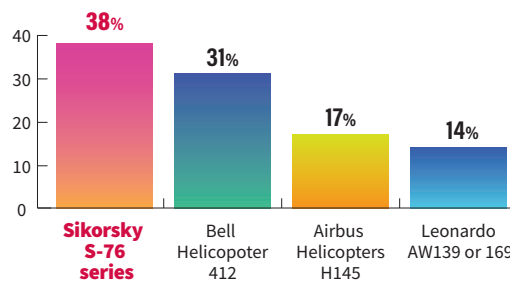
Light single-turbine helicopters



Light, twin-turbine helicopters



Medium, twin-turbine helicopters



Large, twin-turbine helicopters

